

Responsible Service of Alcohol



RSA training in Wollondilly

The *Youth Solutions and Wollondilly Shire Council* partnership project improved participants' awareness of the liquor laws and patron responsibilities in and around licensed venues. This occurred through the provision of accredited Responsible Service of Alcohol (RSA) training to local young people aged 16-25 years living in Wollondilly local government area.

This program is a win-win initiative for the community of Wollondilly. We had the opportunity to proactively inform and improve young peoples' (and future patrons) knowledge and understanding of the laws relating to the service of alcohol within licensed venues as well as highlighting the responsibilities of patrons in and around licensed premises.

The program increased participants' knowledge and skills, allowing them to be more self-sufficient in transferring of skills and knowledge to others in their communities. In addition they now have increased employment opportunities in our local community, as accredited RSA training is recognised within the TAFE system and can contribute towards attainment of a Certificate in Hospitality.

Project Outcomes

- ✔ 100% of participants demonstrated improved knowledge and awareness of the laws relating to licensed venues
- ✔ 100% of participants demonstrated sound understanding of the irresponsible liquor practices that lead to problems both on and off the licensed premises
- ✔ 100% of participants increased their personal skill set as a result of the RSA training
- ✔ 100% of participants attained RSA accreditation therefore increasing opportunities for young adults to access employment in the hospitality industry (this will be followed up three months post training)
- ✔ An increase in membership to Youth Solutions' Youth Network
- ✔ An increase in membership to the Wollondilly Shire Council Youth Database

"This program has given me a better understanding so I know now my friends get too drunk. I'm cutting down my drinking too" participant aged 19 years.

For more information about the RSA in Wollondilly Project contact:

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